

ONLINE ORDERING GUIDE

1) Please go to our website <u>www.asencio.com.sg/</u>

- For new time user: Click on Login to do a one-time registration.*
- * You MUST provide your child's details in your account in order to view and purchase the required items.
 - ➢ For existing users: Please login with your ID and password.
 - > For existing users: Forget password, click on the lost password to rest the password

Step 1 - Create an account through Register or Connect with Facebook/Google

Login	Register
Welcome back,	Let's get you onboard.
please login to your account.	How to register
	First Name
Username	Last Name
Password	Last Partie
	Username "
Log in	
Remember Me Lost password?	User Email <u>*</u>
Or	User Password <u>*</u>
Cogin with Facebook G Legin with Google	Confirm Password <u>*</u>
	2

Step 2 - After login to your Dashboard, click on Account Holder Info

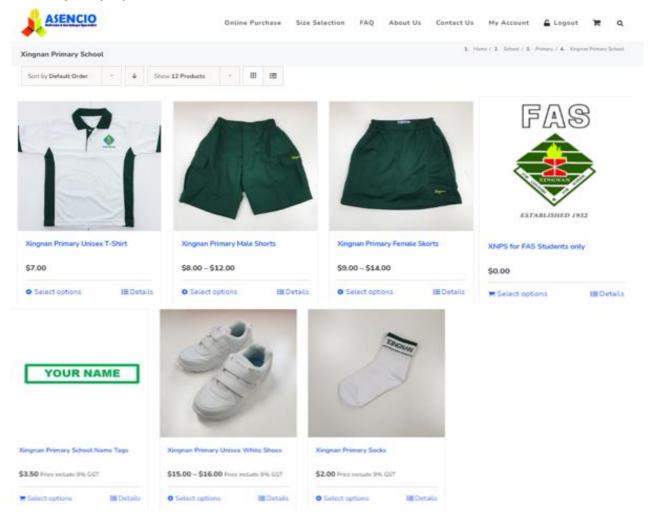
	Online Purchase Size Selection FAQ About Us Contac	ct Us My Account 🖴 Logout 🔭 🔵 G					
My account		Home / My account					
 Hello noelle (not noelle? Sign Out) 	Need Assistance? Visit our FAQ or Live Chat	THE VIEW CART					
 Dashboard > Account holder info 	Dashboard						
Gorders	Helio noelle (not noelle? Log out)						
Payment methods	From your account dashboard you can view your recent orders, manage your shipping and biling addresses, and edit your password and account details.						
Addresses	Update your 🛊 Account holder info before you start your purchase.						
Account Details							
Logout							

My account									Note / No accord
Dashboard	Account holder info	Orders	Payment n		Addresses	Acco	unt Details	Logout	
child info	rmation								
First Name *					Last Name *				
Mobile number *					How many chi	ld? *			
Name Of Student	.*				Child BC Last	4 Alphanum	eric*		
Your child's schoo Xingnan Prim				~	Class/Center *				

Step 3 - Enter child's info., then Click Submit and you will be able to browse the products related to your school

Step 4 - Online Purchase - Please select the item of your choice.

- For each item, there will be a size chart displayed at the bottom of their page. You may use it as a guide to determine what size to purchase for your child.
- Select the size(s) that you'd like to purchase. Press the plus(+) or minus(-) button to increase or decrease the quantity to purchase. Then click "Add to cart".



Step 5 – When you are done, you can click on the shopping cart icon

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	6.48
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	-

to view your cart or to check out directly.

❷ "Xingnan Primary Unisex T-Shirt" has been added to your cart.

roduct	Price	Quantity	Subtotal	
Xingnan Primary Female Skorts - 28	\$11.00	- 1 +	\$11.00	×
Xingnan Primary Unisex T-Shirt - 32	\$7.00	- 1 +	\$7.00	×
lave A Promotional Code?	Cart tota	als		
Coupon code Apply coupon	Subtotal			\$18.00
	Shipping		● Self collection at O Home Deliver Shipping options will be u during ch	y: \$6.00 updated
	Total			\$18.00

🐂 Continue shopping

Proceed to check

Step 6 – Please check that you have provided the full and correct shipping information (especially contact number and shipping address) to ensure that your order can reach you safely and on time.

ASENCIO	Online Purchase	Size Selection	FAQ	About Us	Contact Us	My Account	🔓 Logout	⊭ ₫ q
heckout							1. H	ome / 2. Checkout
) Hello Carol (not Carol? Sign Out)	Need Assistance? Visit our FAC) or Live Chat				📕 VIEW CAR	т	
Have A Promotional Code	2?				Coupon code		Apply co	upon
Billing & Shipping Details			🗆 Shi	p to a dif	fferent ad	dress?		
First name <u>*</u>	Last name <u>*</u>							
Carol	Lau							
Phone *								
Email address <u>*</u>								
carollau1965cl@gmail.com								
Street address <u>*</u> Block number & street name								
Unit number								
Building name (optional)								
Postcode / ZIP								
Country / Region * Singapore								

Step 7 - After keying in your shipping information, please review your order before making payment. Once you are ready, you would need to key in your credit card details, and then click "Place order" to proceed for payment. Shipping – Flat Rate \$6.54

Delivery Information		
Your order		
Product		Subtotal
Xingnan Primary Unisex T-Shirt - 30 × 1		\$7.00
Xingnan Primary Female Culottes - 30 × 1		\$11.00
	Subtotal	\$18.00
	Shipping	Flat rate: \$6.54
	Total	\$24.54 (includes \$2.03 GST 9%)
PayNow QR & Credit Card		
Your personal data will be used to process your order, support your experience throughout th	is website, and for other purposes descri	bed in our privacy policy.
If your order consists of BOTH backorder and in-stock items, all items will only be shipped wi first, kindly place a separate order for the backorder items.	hen the backorder item arrives. If you wo	uld like the in-stock item(s) to be shipped
ALL UNIFORMS EXCHANGE MUST BE DONE within 14 calendar days from receiving your in to the showroom.	order from our courier partner, the excha	nge is to be done through mailing or walk-
PLEASE CHECK THROUGH YOUR ORDER BEFORE MAKING PAYMENT. THERE IS STRICT	LY NO REFUND AFTER SUCCESSFUL	PAYMENT.
PLEASE BE PUNCTUAL FOR YOUR SELECTED SELF COLLECTION DATE AND TIME AS T	HE APPOINTMENT IS FIXED DUE TO L	IMITED SLOTS.
Customers should be able to receive their order within 7 to 10 working days after successful	payment except for textbooks orders wh	ch is indicated in the list.
I have read and agree to the above statement and the website terms and conditions.*		Blace order

Step 8 - Once your payment is successful, you will receive an automated email from our system with your order details. Do check your inbox, junk mail and spam folder for the email.

<u>Showroom address for walk-in purchase:</u> 120 Hillview Avenue #05-02 Kewalram Hillview Singapore 669594 Operating hours: 9am – 5pm (Mon-Fri) | 9am – 1pm (Sat) Closed on Sunday, Eve of PH and PH.

MRT: Hillview MRT station (Bus 176, 963, 970)/ Bukit Batok Station (Bus 173) For enquiries: Phone: 67643102 Email: uniforms@asencio.com.sg